GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI HEALTH & FAMILY WELFARE DEPARTMENT,

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No.01/H&FW/COVID Cell/2020/07/frsecynfw/3390-3451

Dated: April 25, 2021

Circular

In view of the humungous surge in cases of COVID pandemic in NCT of Delhi, the demand for hospital beds has increased tremendously and to meet the requirement of hospital beds, GNCTD has declared 12 of its own hospitals as COVID hospitals and reserved 80% capacity of private hospitals & nursing home for treatment of COVID-19 patients.

In this perspective, it is imperative that the response to COVID patients should be very prompt from the doctors, medical staff and supporting staff to inculcate confidence in the patients and save precious lives.

All Medical Directors/Medical Superintendents/Directors of COVID Hospitals are advised to follow all clinical protocols issued from time-to-time for management of COVID pandemic and specifically to ensure following in their hospitals:

- 1. All patients reaching the Hospitals should be attended to immediately and taken to the triage area. This process should not take more than 10 minutes
- 2. In triage area there should be adequate provision of Oxygen and medication for the patient who require the same. Provision of refreshment may also be made.
- 3. Patient should be assessed and provided appropriate type of Health Care facility as per the requirement of the patient in accordance with the availability in the hospital.
- 4. During the admission process, the Doctors/nurses should visit the patient as per protocol and put their signatures on the patient case sheet/case history after examining the patient. All process should be well documented.
- 5. In case of non-availability of type of medical facility in the hospital, like ICU beds/ ventilator etc, patient should be referred to other hospital where such facility is available.
- Availability of type of beds in the hospital should be clearly displayed at the reception of the hospital.
- 7. The cured patient should be discharged from the hospital as per the set medical protocol/guidelines of the Ministry of Health & Family Welfare, Govt. of India.

It is enjoined upon all Doctors, Medical & Supporting staff to handle Covid patients in distress with utmost care and sensitivity to gain the confidence of the general public in the health care system.

(Vikram Dev Dutt)
Pr. Secretary(Health & FW)

To All Directors/MSs/HODs of Hospitals/ Medical Institutions (Government & Private)

No.01/H&FW/COVID Cell/2020/07/Prsecyhfw/339 0-3451 Do

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Copy to:

- 1. Additional Chief Secretary(Power)/Nodal Officer(COVID), GNCT of Delhi
- 2. Pr. Secretary(H&FW), GNCT of Delhi.
- 3. Pr. Secretary (Revenue), GNCT of Delhi
- 4. OSD Health, GNCT of Delhi
- 5. Commissioner (North DMC/East DMC/South DMC)
- 6. Secretary to Lt. Governor, Delhi

- 7. Secretary(H&FW), GNCT of Delhi.
- 8. Addl. Secretary to Hon'ble Chief Minister, Delhi
- 9. Secretary to Hon'ble Minister of Health, Delhi
- 10. Mission Director, Delhi State Health Mission (DSHM), Delhi
- 11. OSD to Chief Secretary, GNCT of Delhi
- 12. All District Magistrates, GNCT of Delhi
- 13. System Analyst, H&FW for uploading the same on the website.

(Vikram Dev Dutt)

Pr. Secretary(Health & FW)