

**GOVERNMENT OF N.C.T. OF DELHI
OFFICE OF THE MEDICAL DIRECTOR
G.T.B.HOSPITAL,DILSHAD GARDEN, DELHI-110095
(E.III BRANCH)**

NO.F.1(952)/E-III/GTBH/2026 /6314-15

Dated: 27/06/20

To,

The State Informatics Officer
National Informatics Centre (NIC)
Government of NCT of Delhi
New Delhi.

Sub: - Request for technical support and resolution of server-related issues on the e-Appointment Portal.

I am directed to state that this office has been attempting to download the uploaded e-dossiers from the e-Appointment Portal (www.eappointment.delhi.gov.in). However, during the course of accessing the portal, a server downtime/technical error message is being displayed, preventing the download of the required documents.

Despite repeated attempts made on different occasions, the e-dossiers could not be downloaded due to the aforesaid technical issues. The matter is adversely affecting the timely processing of cases pending in this office. A screenshot of the error message encountered on the portal is enclosed for ready reference.

In view of the above, it is requested that the matter may kindly be examined on priority and necessary technical support be provided for early resolution of the server-related issues on the portal. An early restoration of the service will enable this office to download the e-dossiers and start the process without any delay.

This issues with the approval of the Competent Authority.


SECTION OFFICER: E III

Copy to:-

1. PA to Medical Director.


SECTION OFFICER: E III