

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DEPARTMENT OF HEALTH & FAMILY WELFARE
9TH LEVEL, 'A' WING, DELHI SECRETARIAT, NEW DELHI-110002

F.No.12/PGMS/H&FW/2025/112796774/ 1031-35

Dated: 02/05/2025

ORDER

In pursuance of the meeting notice dated 09.04.2025 of Dy. Secy (AR), Administrative Reform Department, GNCTD, the Competent Authority is please to nominate the following Officer as Nodal Officer for the Delhi Mitra App, a grievances-centric App for better Redressal of grievances and effective service delivery within govt. of NCT of Delhi, with main focus on timely resolution of the resolution of the grievances of the citizens of Delhi:

S.No.	Name of Nodal Officer & Designation	Email ID	Contact No.
1.	Sh. Jagat Bhushan Kapil	ltbranch-hfw@delhi.gov.in	9811099544

The above mentioned officer shall not be entitled for any extra remuneration.

This issues with the prior approval of competent authority.



(DANISH ASHRAF, IAS)
SPECIAL SECRETARY, H&FW

F.No.12/PGMS/H&FW/2025/112796774/ 1031-35

Dated: 02/05/2025

Copy for information and necessary action to:-

1. PA to Secretary, Health & Family Welfare, Delhi Secretariat.
2. PA to Spl. Secretary, Health & Family Welfare, Delhi Secretariat.
3. Deputy Secretary (AR), Administrative Reforms Deptt., 7th Level, C Wing, Delhi Secretariat.
4. System Analyst with request to upload this order on the website of the Department.
5. Officer Concerned with a copy of the brief and outline of the App.



(DANISH ASHRAF, IAS)
SPECIAL SECRETARY, H&FW