

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI HEALTH & FAMLY WELFARE DEPARTMENT, 9<sup>TH</sup> LEVEL, A-WING, DELHI SECTT., IP ESTATE, NEW DELHI.

NO. F.10(2)/PPCell/H&FW/2011/Pt.file/362-366

Dated: |9|8|2015

CIRCULAR

It has been decided to include the following services provided by the Delhi Govt. Hospitals under Delhi (Right of Citizens to time bound delivery of services) Act, 2011:-

SI.	Name of Service	Tentative	Competent	Appellate
No.	•	Time line	Officer	Authority
1	Issuance of Disability Certificate for Visual disability	21 days	D.M.S.(Admn.) or Equivalent of respective hospitals	Medical Supdt. of respective hospital
2	Issuance of Disability Certificate for orthopedic disability	21 days	-do -	- do
3	Issuance of Disability Cortificate for hearing disability	21 days	- do-	-do -
4	Registration of Blood Donors	1 day	I/C Blood Bank	Med. Supdt.
5	Registration of Nursing Homes after compliance all requisite procedures	30 days	MO, I/C, NH Cell, DHS	Director, Health Services

It is requested to make necessary arrangements for implementation of e-SLA in respect of the above mentioned services.

This issues with the approval of the Competent Authority.

(HEMANT RUMAR)
DEPUTY SECRETARY(P & R)

NO. F.10(2)/PPCell/H&FW/2011/Pt.file/ 362-366

Dated: 19 | 8/2015

Copy to :-

1. All MS/Director of Hospitals/Medical Institutions, GNCT of Delhi.

2. Director, DHS, GNCT of Delhi.

3. Special Secretary(P&R/HR/O&M/Admn., H&FW Deptt., GNCTD.

4. All Deputy Secretaries, H&FW Deptt., GNCTD.

5. PS to Secretary, H&FW Deptt.,

(HEMANT KUMAR)

DEPUTY SECRETARY(P & R)

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